

Environment Select Committee

Update to Executive Scrutiny Committee – 5 July 2013

Review of Performance of Housing Providers Update on Progress (including issues/problems/successes)

The Committee agreed the scope and project plan at its meeting on 15 July when it also received its initial scene setting report for the review. This provided:

- A stock transfer 'look back'
- An opportunity to watch the pre-ballot DVD (delivered to all tenants before the Large Scale Stock Transfer ballot)
- A presentation summarising the broader context and changing housing landscape which Registered Providers are now operating

Examples of the tenant 'promises' to be explored:

- Stock investment (improving and repairing homes)
- Keeping rents and service charges affordable
- Providing quality housing services (housing management and ASB)
- Maintaining tenants' rights
- The external environment
- Services for older people (warden service and adaptations)
- Improvements to high rise and medium blocks (communal areas/lifts etc)
- Opportunities for tenant involvement

The Committee also agreed to undertake site visits to a variety of registered provider properties and to add an additional meeting to discuss issues with tenant scrutiny members.

At the next meeting (9.9.13) the Committee will take evidence from Dave Pickard, Director of Operations, Vela Group and Chris Smith, MD, Erimus Housing.